

Mobile Entry Access

New changes we want you to know.

1. **Door Access** – this will be done through the Brivo Mobile Pass App that needs to be downloaded to your phone from your app store. Provided you are in good standing with your membership, an invite code will be sent to you for door access. To update any information on your membership, please visit www.myasfaccount.com. Please contact us at support@wgneohio.com if you have not received an invite code or for any questions. All Access/VIP members will have 24/7 access to the club. All other members will have access Monday – Thursday 4a-10p, Friday 4a-8p, Saturday and Sunday 7a-6p.
2. **Services** – Tanning, Guest Privileges, Infrared Sauna, Red Light Therapy, Smoothie/Coffee Bar, Kids Club will ONLY be used during our staffed hours. Personal Training and Laser Lipo will be scheduled.
3. **Emergencies** – In the event of an Emergency, the club phone will be placed on the counter at the front desk (for emergencies only). There is an AED machine located in the club that is clearly marked with directions on how to use if necessary. If at anytime you feel uncomfortable, contact the proper emergency services immediately.
4. **Vending** – Vending Machine items are the only purchasable products outside of staffed hours. If there is something that you may need, please contact us at support@wgneohio.com
5. **Surveillance** – The club will be under surveillance 24/7. That means you are on camera. Theft, Harassment, Defacing of Property is **NOT TOLERATED**. Your membership will be immediately terminated and prosecuted if you are involved with any of these crimes.
6. **Guest** – If you would like to be a guest at our club, please contact us at support@wgneohio.com We would love the opportunity to show you around and let you try the club out during our staffed hours! If you would like to join online, please visit www.worldgym.com and choose the club location you would like to enroll in.
7. **Staffed Hours** – Monday – Thursday 9am – 8pm, Friday 9am – 3pm, Saturday 7a-2p.